

## QUALITY POLICY

*We, at GCS German Concrete Works and Building Contracting LLC., have defined and declared our Quality Policy and objectives so that this is in line with the principles, direction and philosophy of the organization.*

*GCS German Concrete Works and Building Contracting LLC is a specialist company focusing on various type of Screeds and Floor finishes such as the installation of floor screed, which contributes to the main activity that the company is illustrating in the market. The company is producing an average of almost 1,000,000.00 m<sup>2</sup> of screed per year. Acoustic underlayment, Waterproofing and Coating systems also play a vital role in the operations of the company.*

*The policy for Quality has taken into consideration the appropriateness to the organization's purpose that the customer needs and expectations are addressed at all times to ensure their satisfaction. The policy declared takes into consideration the requirements of this International Standard of ISO 9001:2008 stressing on continual improvement and the effectiveness of the Quality Management System. The quality policy provides a framework for the establishment and review of the quality objectives.*

*The management also takes adequate steps like trainings, meetings and discussions to spread the message of Quality System implementation at all levels in the organizations, implements the system and the same are maintained on a continuous basis. The quality policy and objectives are subjected to a periodic review and updated if required, to suit the changing customer needs and expectations.*

### **Our Quality Policy is:**

- ❖ *To provide world class products and services.*
- ❖ *Total customer satisfaction.*
- ❖ *Total solution to customer's requirements.*
- ❖ *Value for money.*
- ❖ *Employee development through the highest standards of training thereby attaining a cost effective, quality product.*
- ❖ *Application of the latest state of art manufacturing processes.*
- ❖ *Continual review of performance thereby creating opportunities for improvement of*
- ❖ *Quality Management Systems*

*Vehbi Yildiz*

*Managing Director*

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